

# Certificate of completion

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This is to certify that Juliana Pienis Adams  
has successfully completed the

**Como se comunicar com eficácia com os clientes**

3294df9d-8747-4835-9303-e7245cacadc  
19-Aug-2022 22:42 Europe/Paris

A handwritten signature in black ink that reads "P.V. Shivakamat". The signature is written in a cursive style and is positioned above a thin horizontal line.

**Prasanna Shivakamat**

Group Head Learning & Development at Atos

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The logo for Atos, consisting of the word "Atos" in a bold, blue, sans-serif font. The letter "o" is stylized with a white dot.